callrun Limited Warranty Terms

One year limited warranty for the RC series rugged protective phone case

1. Coverage

callrun warrants this product against defects in materials and workmanship for one year from the date of purchase.

The warranty covers the case body, port covers, lanyard and the integrated screen protector.

Proof of purchase such as an order number is required when making a claim.

2. Exclusions

Liquid damage caused by operating the device with the port covers open or unlatched.

Damage caused by use with a charger or accessory that is not approved by callrun.

Damage caused by intentional impact, crushing, or exposure to chemicals.

Normal wear of the surface coating and the softening of silicone gaskets over time.

3. Warranty Service

Contact support@callrun.net with your order number, the product serial number and photos of the issue.

Approved claims are resolved by replacement of the defective unit or the affected part at our discretion.

Replacement units are shipped with the same warranty period remaining on the original product.