callrun Desktop Utility Setup

Windows and macOS utility for managing the callrun case, updating firmware and checking battery

1. System Requirements

Windows 10 version 1809 or later, or macOS 12 Monterey or later.

One gigabyte of free disk space and a working internet connection for firmware updates.

2. Installation

Download the installer from the official download center.

On Windows, run the installer and follow the prompts. Administrative rights are required.

On macOS, drag the application to the Applications folder and launch it.

Connect the case with the magnetic charging dock when prompted.

3. Using the Utility

Device tab. Shows the connected case, its firmware version and the battery percentage.

Firmware tab. Downloads and installs the latest firmware. Keep the case connected until the update completes.

Diagnostics tab. Runs a quick check of the latch, port covers and the pairing module.

Settings tab. Sets the language, the indicator light behavior and the auto check interval.

4. Troubleshooting

The device is not detected. Re-seat the case on the dock and try a different USB port.

The firmware update fails. Reset the case by holding the function button for ten seconds, then retry.

The utility does not launch on macOS. Allow the application in System Settings, then Privacy and Security.