callrun Care and Maintenance Guide

How to keep your rugged case performing at its best for years

1. Cleaning Routine

Weekly. Wipe the case with a dry microfiber cloth to remove dust and fingerprints.

Monthly. Wash the case with mild dish soap and fresh water, then air dry completely with port covers open.

After salt or chemical exposure. Rinse immediately with plenty of fresh water.

Never use alcohol, thinner, or abrasive cleaners. They degrade the silicone gasket.

2. Seal Inspection

Check the port cover gaskets for cracks, warping, or embedded grit every month.

Verify the front cover latch engages with a firm click. A loose latch is the most common cause of water ingress.

Replace worn port covers with the spare covers supplied with the case.

3. Storage

Store the case empty, dry, and with the port covers open so the gaskets are not compressed.

Keep the storage temperature between -10 C and 45 C.

Avoid direct sunlight for long periods as the dark coating may fade.

4. When to Replace

Replace the case if the body shows cracks around the corners or the hinge area.

Replace the case if the screen protector is scratched or lifted at the edges.

Replace the case after any liquid ingress event, even if the phone appears undamaged.